

**PROPP COMPANIES**  
524 Broadway – Suite 400  
New York, N. Y. 10012

August 17, 2018

To: BNC Systems, Inc. – Att: Bob Novick

Dear Bob:

I am writing this letter to let you know how much I have appreciated your services over the past 15 years that I have known you. You have always been extremely helpful, knowledgeable and most important, always reliable whenever a software question or problem came up. At times, working with Real World/Passport presented some challenges. I can say for certain I would not have been able to get through all my general ledger crises were it not for you! Although we have moved on to other general ledger software for most of our businesses, we still rely on your support for the remaining companies operating on Real World/Passport. It is reassuring to know you are still there!

Warmest Regards,

  
Fran Lasky  
Finance & Accounting